

Police Services Available For You

2nd Precinct

1911 Central Ave NE, Minneapolis, MN 55418

On an average week the 2nd Precinct responds to over 1500 911 calls for service

911 is the number to call to report a situation **requiring a police officer at the scene**, to summon an ambulance for medical assistance, report a fire, you catch someone in your home or on your property, and to report a crime in progress.

Call 911 when:

- You are witnessing a crime
- You catch someone in your house, on your fire escape or on your property
- **You see suspicious people in your neighborhood**
- **You see suspicious activity happening (people looking in windows, looking into cars parked on the street or on private property, people trying door handles on homes or vehicles)**

When you call, remember to:

- Stay calm
- State the problem. Briefly describe it.
- Give the location of where the incident is happening (full address with apartment number, street intersection, etc.)
- Answer the operator's questions.
- Stay on the line until the 911 operator ends the call. Help can be sent while you talk.
- Inform the operator if:
 - You wish to remain anonymous. (Note that 911 system data listing your address and phone number information will remain part of the call record)
 - You want to speak to the officer in the squad car that response to your call.
 - You need a translator. Translators are available for 150 languages. State which language you need.
- If the problem ends, you can call 911 back to let the operator know that a response is not needed. If the situation changes (becomes worse or improves), let the operator know so the call can be updated as needed.
- 911 calls will be prioritized

**Minneapolis Police Department
2nd Precinct
1911 Central Avenue NE
(612) 673-5702**

**Inspector Todd Loining
612-673-5702**

**Crime Prevention Specialist Nicholas Juarez
(SE)
612-673-2797**

Nicholas.juarez@minneapolismn.gov

**Crime Prevention Specialist Abdirashid Ali (NE)
612-673-2874**

Abdirashid.ali@minneapolismn.gov

When to use 311

- Minneapolis [311](#) is available for reporting by telephone or online non-emergency crimes or incidents that do not require a police response - Use 311 to report housing complaints
- Minneapolis residents, businesses and visitors can dial 311. Persons calling from outside the city may call (612) 673-3000.

Be safe and secure your property

Plan to be safe on the street:

- Choose well-traveled and well lighted streets at night
- Stay alert to your surroundings – try not to be distracted
 - Be alert when you get off a bus or light rail – do not be distracted
- Look confident and purposeful – look where you are going

Plan to be safe in your home, apartment or dorm:

- Lock your doors and windows even if you are home
- Remind your roommates to secure doors and windows before they leave even if you are home
- Pin windows and sliding doors to prevent entrance
- Know your neighbors and watch out for each other
- Know your neighborhood so you are able to identify suspicious activity, people and/or vehicles
- Call 911 if you witness a crime in progress or you see suspicious activity happening

We can all help prevent suicide. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

[1-800-273-8255](tel:1-800-273-8255)

Mental health emergencies

Hennepin County can help people who are in the midst of a mental health crisis.

Hennepin County mobile crisis teams

Adults, 18 and older

COPE — 612-596-1223

Children, ages 17 and younger

Child Crisis — 612-348-2233

Programs for you

U of M Behavioral Consultation Team

612-626-3030 - The BCT will assist in assessing concerns about potential harm from students to self or others and provide guidance as to the best manner to handle the situation. The BCT is available for consultation from 8-4:30 - Monday through Friday. **If the situation is an emergency, call 911.**

www.mentalhealth.umn.edu

General mental health concerns: Student Counseling Services **612-624-3323**

Office of Community Standards (Formerly the Office of Student Conduct) - 612-624-6073

U of M Safe Walk Service – 621-624-walk

(9255) The safe walk service provides free walking and biking security escorts to and from campus locations and nearby adjacent neighborhoods for all students, staff, faculty and visitors - To request a safe walk from a trained student security monitor, please call 612-624-WALK (9255), or 4-WALK from any campus phone, shortly before your desired departure time. Your safety is our first priority!

Personal/Workplace Safety Presentations_

The 2nd Precinct is available to present personal safety tips and neighborhood risk assessments.

Premise Survey – A Crime Prevention Specialist can walk through your property (business, rental, home) and look at the strengths and risks of your property. The CPS will make recommendations on how to reduce or eliminate the identified risks.

Cornerstone General Crime Victim Services

24/7 support, resources and safety are available by calling the Minnesota Crime

Victim Support line at 1-866-385-2699

To enroll in the MPD Crime Alert system MPD issues a Crime Alert when we notice a crime pattern. The crime pattern may be specific to geographic area, a time period, or specific method of crime:

http://www.minneapolis.gov/police/crimealert/police_crimealert_signup

Sexual Violence Services

We provide respectful, confidential services to survivors, their friends, and their families free of charge. Our services are open to people of all genders. We also offer education and training.

24-Hour Crisis Line:612-871-5111